

PLEKSUS PHARMACOVIGILANCE SERVICES AND CLINICAL TRIALS BUSINESS ETHICS RULES

A. Honesty

Integrity and honesty are our primary values in all our business processes and relationships. We act with integrity and honesty in our relations with our employees and all our stakeholders.

B. Privacy

Confidential and proprietary information; It covers information that may create a competitive disadvantage belonging to Pleksus, trade secrets and other information, information regarding personnel personal rights and information within the framework of "confidentiality agreements" concluded with third parties.

As a Pleksus; We take care to protect the privacy and private information of our customers, employees and other relevant persons and organizations we work with. When we leave our company, we do not take out confidential information and documents and projects, regulations, etc. that we have due to our duties.

C. Our Responsibilities

In addition to our legal responsibilities; We take care to fulfill our responsibilities listed below towards our customers, employees, suppliers and business partners, competitors and society.

1. Our Legal Responsibilities

We carry out all our activities and transactions at home and abroad within the framework of Turkish laws and international law, and provide accurate, complete and understandable information to legal regulatory institutions and organizations in a timely manner.

2. Our Responsibilities Towards Our Customers

We work with a proactive approach that focuses on customer satisfaction and responds to the

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needs and demands of our customers in the shortest time and in the most accurate way. We provide our services on time and under the conditions we promise; We approach our customers within the framework of respect, honor, justice, equality and courtesy.

3. Our Responsibilities Towards Employees

We ensure that the personal rights of Pleksus employees are used fully and correctly. We approach employees honestly and fairly, commit to a non-discriminatory, safe and healthy working environment, and do not prevent our employees from becoming members of associations/institutions. We observe the balance between business life and private life. Our Employees

4. Our Responsibilities Towards Our Suppliers/Business Partners

We act fairly and respectfully as expected of a good customer, and we take the necessary care to fulfill our obligations on time. We carefully protect the confidential information of the people and organizations we do business with and our business partners.

5. Our Responsibilities Towards Our Competitors

We compete effectively, only in areas that are legal and ethical, and avoid unfair competition.

6. Our Responsibilities Towards the Name of "Pleksus"

Our business partners, customers and other stakeholders trust us thanks to our professional competence and integrity. We try to keep this reputation at the highest level.

We take care to serve in areas where we believe we are and will be professionally competent, and we aim to work with customers, business partners and employees who meet the criteria of accuracy and legitimacy. We do not work with those who damage social morality and harm the environment and public health.